APPENDIX 1 Analysis of current provision at end of quarter 20

Table 1.1 All contracted floating support units by primary client group

District or Borough	IMD rank	Total contracted units	Generic	Domestic Abuse	Ex Offender	Family with Support Needs	Homeless Family with Support Needs	Learning Disability	Mental Health	Older People with Mental Health	Older People with Support Needs	People with HIV/Aids	Physical/Sensory Disability	Refugee	Single Homeless with Support Needs	Substance Misuse	Teenage Parent	Young Person at Risk	Young Person Leaving Care	Rough Sleeper	Total	As percentage of all contracted floating support units
Thanet	65	88	18	20	30												13	7			**88**	*2%*
Swale	116	81	68														13				**81**	*1.8%*
Shepway	123	90	15					8	22		30							15			**90**	*2.0%*
Gravesham	142	57	39														18				**57**	*1.3%*
Dover	153	106	30	14				12	35										15		**106**	*2.4%*
Dartford	186	39	3					36													**39**	*0.9%*
Canterbury	198	91	49						17		25										**91**	*2%*
Ashford	227	39	15					11									13				**39**	*0.9%*
Maidstone	248	831	59							4	768										**831**	*18.4%*
Tunbridge Wells	273	70	70																		**70**	*1.6%*
Tonbridge and Malling	281	1956	86								1870										**1956**	*43.4%*
Sevenoaks	295	72	54			18															**72**	*1.6%*
Dartford & Gravesham	~	17							17												**17**	*0.4%*
West Kent	~	232	95	30	27				50						3	27					**232**	*5.1%*
East Kent	~	342	64	35	19				25						129	39	24		7		**342**	*7.6%*
Kent	~	395	65						85		45	20	36							144	**395**	*8.8%*
Total		**4506**	**730**	**99**	**76**	**18**	**0**	**67**	**251**	**4**	**2738**	**20**	**36**	**0**	**132**	**66**	**81**	**22**	**22**	**144**	**4506**	
Percentage of all receiving a service at the end of Q20		*100%*	*16.2%*	*2.2%*	*1.7%*	*0.4%*	*0*	*1.5%*	*5.6%*	*0.1%*	*60.8%*	*0.4%*	*0.8%*	*0*	*2.9%*	*1.5%*	*1.8%*	*0.5%*	*0.5%*	*3.2%*		

APPENDIX 1 Analysis of current provision at end of quarter 20 cont'd

Table 1.2 Distribution of floating support provision

	All Contracted units	Older persons units only	All units excluding older persons	All generic units	All specialist or client group specific
East	837	55	782	259	523
West	3274	2642	632	406	226
Kent-wide	395	45	350	65	285
Total	**4506**	**2742**	**1764**	**730**	**1034**

APPENDIX 1 Analysis of current provision at end of quarter 20 cont'd
Table 1.3 Number of services and service providers by primary client group

Primary Client Group	No. of services	As percentage of all services	No. of providers	As percentage of all providers
Generic	21	*31.3%*	10	25.6%
Domestic Abuse	4	*6%*	3	7.6%
Ex Offender	3	*4.5%*	2	5.1%
Homeless Family with Support Needs	1	*1.5%*	1	2.6%
Learning Disability	4	*6%*	1	2.6%
Mental Health	9	*13.4%*	6	15.4%
Older People with Mental Health Problems	1	*1.5%*	1	2.6%
Older People with Support Needs	8	*11.9%*	4	10.2%
People with HIV/AIDS	1	*1.5%*	1	2.6%
Physical Sensory Disability	1	*1.5%*	1	2.6%
Rough Sleeper	1	*1.5%*	1	2.6%
Single Homeless with Support Needs	2	*3%*	2	5.1%
Substance Misuse	2	*3%*	1	2.6%
Teenage Parent	5	*7.4%*	3	7.6%
Young Person at Risk	2	*3%*	1	2.6%
Young Person leaving Care	2	*3%*	1	2.6%
Grand Total	**67**	***100%***	**39**	**100%**

N.B. Some providers supply services to more than one primary client group. The grand total of providers above is greater than the actual number of providers of floating support services, which is 19

APPENDIX 1 Analysis of current provision at end of quarter 20 cont'd

Table 1.4 Number of services and service providers by organisation type

Organisation Type	No. of Household Units	As percentage of all Household Units	No. of services	As percentage of all services	No. of Providers	As percentage of all providers
Charitable Organisation	510	*11.3%*	15	*22.4*	6	*31.6%*
Local Authority – Social Services Dept	208	*4.6%*	7	*10.4*	1	*5.3%*
LSVT - RSL	3181	*70.6%*	19	*28.4*	4	*21%*
RSL	581	*12.9%*	24	*35.8*	6	*31.6%*
Private Company	26	*0.6%*	2	*3*	2	*10.5%*
Grand Total	**4506**	***100%***	**67**	***100%***	**19**	***100%***

APPENDIX 2 Analysis of all those in receipt of floating support services from the central waiting list at the close of quarter 20

Table 2.1 Analysis of all those in receipt of floating support by primary client group

District or Borough	IMD rank	Currently allocated	Complex Needs	Domestic Abuse	Ex Offender	Family with Support Needs	Homeless Family with Support Needs	Learning Disability	Mental Health	Older People with Support Needs	People with HIV/Aids	Physical/Sensory Disability	Refugee	Single Homeless with Support Needs	Substance Misuse	Teenage Parent	Young Person at Risk	Young Person Leaving Care	Not Given	Total	*As percentage of all receiving a service*
Thanet	65	212	11	25	26	35	1	5	32	5		10	2	12	18	14	10	6		**212**	*11.6%*
Swale	116	116	6	8	2	23		13	20	10		5		8	11	9		1		**116**	*6.3%*
Shepway	123	201	7	18	1	22		13	57	26		6		12	8	18	12	1		**201**	*11%*
Gravesham	142	123	13	6		6		15	34	9	1	8		6	1	18	5	1		**123**	*6.7%*
Dover	153	187	24	11	2	21	1	22	38	4		14		11	9	5	21	4		**187**	*10.2%*
Dartford	186	57	5	4	2	5		17	12	5				4	3					**57**	*3.1%*
Canterbury	198	165	11	5	1	8		7	41	42		9		11	13	5	7	5		**165**	*9%*
Ashford	227	174	19	11	1	23		17	55	7		9		11	4	11	6			**174**	*9.5%*
Maidstone	248	184	17	9	6	24	1	18	32	10		13	4	18	12	14	5	1		**184**	*10.1%*
Tunbridge Wells	273	114	13	5	2	6	1	26	26	6		5		7	10	4	2	1		**114**	*6.2%*
Tonbridge and Malling	281	176	25	12	2	30	2	12	19	4		15		19	10	4	2		20	**176**	*9.6%*
Sevenoaks	295	121	10	9	6	7		10	44	10		12		3	6	1	3			**121**	*6.6%*
Total		**1830**	**161**	**123**	**51**	**210**	**6**	**175**	**410**	**138**	**1**	**106**	**6**	**122**	**105**	**103**	**73**	**20**	**20**	**1830**	**100%**
Percentage of all receiving a service at the end of Q20		*100%*	*8.8%*	*6.7%*	*2.8%*	*11.5%*	*0.3%*	*9.6%*	*22.4%*	*7.5%*	*0.1%*	*5.8%*	*0.3%*	*6.7%*	*5.7%*	*5.6%*	*4%*	*1.1%*	*1.1%*	*100%*	

APPENDIX 3 Analysis of all referrals received on the central waiting list in quarter 20

Table 3.1 Number of referrals received

District or Borough	IMD rank	Qtr 15	Qtr 16	Qtr 17	Qtr 18	Qtr 19	Qtr 20	*Percentage of all referrals received*	Direction of travel*	
Thanet	65	74	57	55	93	72	97	*(12.3%)*	↑	*+35%*
Swale	116	54	45	62	81	51	71	*(9%)*	↑	*+39%*
Shepway	123	65	67	65	92	64	84	*(10.7%)*	↑	*+31%*
Gravesham	142	28	26	38	49	39	55	*(7%)*	↑	*+41%*
Dover	153	60	57	51	61	75	75	*(9.5%)*	➡	
Dartford	186	18	9	17	23	28	23	*(3%)*	↓	*-18%*
Canterbury	198	48	40	26	54	47	60	*(7.6%)*	↑	*+28%*
Ashford	227	52	29	37	75	54	63	*(8%)*	↑	*+17%*
Maidstone	248	52	42	31	57	58	77	*(9.8%)*	↑	*+35%*
Tunbridge Wells	273	40	38	73	60	75	86	*(10.9%)*	↑	*+15%*
Tonbridge and Malling	281	80	53	50	55	49	53	*(6.7%)*	↑	*+8%*
Sevenoaks	295	28	23	33	38	30	43	*(5.5%)*	↑	*+43%*
Total		***599***	***486***	***538***	***738***	***642***	***787***	***(100%)***		

*** Percentage increase on number of referrals received in Quarter 19**

APPENDIX 3 Analysis of all referrals received on the central waiting list in quarter 20 cont'd

Table 3.2 Primary client groups of referrals received

District or Borough	IMD rank	Complex Needs	Domestic Abuse	Ex Offender	Family with Support Needs	Homeless Family with Support Needs	Learning Disability	Mental Health	Older People with Support Needs	People with HIV/Aids	Physical/Sensory Disability	Refugee	Single Homeless with Support Needs	Substance Misuse	Teenage Parent	Young Person at Risk	Young Person Leaving Care	Total	*Percentage of all referrals received*
Thanet	65	6	14	9	13	1	6	19	2		4		3	6	5	5	4	**97**	*(12.3%)*
Swale	116	12	6	1	9		11	8	2		9			3	6	2	2	**71**	*(9%)*
Shepway	123	3	9	1	7	1	8	10	9		10		7	4	13	1	1	**84**	*(10.7%)*
Gravesham	142	4	9	1	4	3	3	12	1		3		8	4	1	2		**55**	*(7%)*
Dover	153	10	13	2			8	14	3		2		6	5	5	7		**75**	*(9.5%)*
Dartford	186	3	6		2		3	6	1		1				1			**23**	*(2.9%)*
Canterbury	198	6	2	1	5		10	10	12		3	1		4	3	1	2	**60**	*(7.6%)*
Ashford	227	7	6		12		4	16	2		1		7	1	5	1	1	**63**	*(8%)*
Maidstone	248	10	10		11	3	3	12	2		3	1	9	5	2	5	1	**77**	*(9.8%)*
Tunbridge Wells	273	4	4	5	8		11	9	4		8	1	14	6	5	6	1	**86**	*(10.9%)*
Tonbridge and Malling	281	9	1	1	10		7	15			2		2	2	1	3		**53**	*(6.7%)*
Sevenoaks	295	9	2		1	1	2	14	2		4		1	6		1		**43**	*(5.5%)*
Total		**83**	**82**	**21**	**82**	**9**	**76**	**145**	**40**	**0**	**50**	**3**	**57**	**46**	**47**	**34**	**12**	**787**	100%
Percentage of all referrals received during Quarter 20		*10.5%*	*10.4%*	*2.7%*	*10.4%*	*1.1%*	*9.7%*	*18.4%*	*5.1%*	*0*	*6.4%*	*0.4%*	*7.2%*	*5.8%*	*6%*	*4.3%*	*1.5%*		

APPENDIX 3 Analysis of all referrals received on the central waiting list in quarter 20 cont'd

Table 3.3 Numbers and distribution of re-referrals received on the central waiting list in quarter 20

District or Borough	IMD rank	All referrals received Q20	All re-referrals received Q20	Complex Needs	Domestic Abuse	Ex Offender	Family with Support Needs	Homeless Family with Support Needs	Learning Disability	Mental Health	Older People with Support Needs	People with HIV/Aids	Physical/Sensory Disability	Refugee	Single Homeless with Support Needs	Substance Misuse	Teenage Parent	Young Person at Risk	Young Person Leaving Care	Not Given	Total	*As percentage of all re-referred*
Thanet	65	97	7	1	2	1							1				1	1			**7**	*9.0%*
Swale	116	71	4	1						1							1	1			**4**	*5.1%*
Shepway	123	84	14		1		2		2	1			3		3	1	1				**14**	*18%*
Gravesham	142	75	5		1		1		1	2											**5**	*6.4%*
Dover	153	55	11	1	2				1	3	2		1					1			**11**	*14.1%*
Dartford	186	23	1						1												**1**	*1.3%*
Canterbury	198	60	9						3	3	2		1								**9**	*11.5%*
Ashford	227	63	5		1				1	1							2				**5**	*6.4%*
Maidstone	248	77	3	2					1												**3**	*3.8%*
Tunbridge Wells	273	86	10	1					2	3						3		1			**10**	*12.8%*
Tonbridge and Malling	281	53	2				1									1					**2**	*2.6%*
Sevenoaks	295	43	7	1						3	1		1			1					**7**	*9%*
Total		**787**	**78**	**7**	**7**	**1**	**4**	**0**	**12**	**17**	**5**	**0**	**7**	**0**	**3**	**6**	**5**	**4**	**0**	**0**	**78**	**100%**
Percentage of all re-referred		*100%*	*9%*	*9%*	*1.3%*	*5.1%*	*0*	*15.4%*	*21.8%*	*6.4%*	*0*	*9%*	*0*	*3.8%*	*7.7%*	*6.4%*	*5.1%*	*0*	*0*	*100%*		

Appendix 3 Analysis of all referrals received on the central waiting list in quarter 20 cont'd

Table 3.4 Source of referrals received on the central waiting list in quarter 20

District or Borough	IMD rank	Adult Social services	Carer / Advocate	Children, Families Education	Health	LA / Housing	Probation	RSL	Self	Voluntary Org	Youth Offending Service	Not Given / Other	Total
Thanet	65	7		9	5	20	11	16	10	16	3		**97**
		(7.2%)		*(9.3%)*	*(5.2%)*	*(20.6%)*	*(11.3%)*	*(16.5%)*	*(10.3%)*	*(16.5%)*	*(3.1%)*		*100%*
Swale	116	8	1	6	1	15	1	30	2	7			**71**
		(11.3%)	*(1.4%)*	*(8.5%)*	*(1.4%)*	*(21.1%)*	*(1.4%)*	*(42.3%)*	*(2.8%)*	*(9.8%)*			*100%*
Shepway	123	16	1	3	7	24	6	3	9	13	2		**84**
		(19%)	*(1.2%)*	*(3.5%)*	*(8.3%)*	*(28.6%)*	*(7.2%)*	*(3.6%)*	*(10.7%)*	*(15.5%)*	*(2.4%)*		*100%*
Gravesham	142	12			2	26	1	1	4	9			**55**
		(21.9%)			*(3.6%)*	*(47.3%)*	*(1.8%)*	*(1.8%)*	*(7.2%)*	*(16.4%)*			*100%*
Dover	153	7		2	13	27	8	3	7	8			**75**
		(9.3%)		*(2.7%)*	*(17.3%)*	*(36%)*	*(10.7%)*	*(4%)*	*(9.3%)*	*(10.7%)*			*100%*
Dartford	186	6		1	0	4	0	4	2	5		1	**23**
		(26.1%)		*(4.4%)*	*(0%)*	*(17.4%)*	*(0%)*	*(17.4%)*	*(8.6%)*	*(21.7%)*		*(4.4%)*	*100%*
Canterbury	198	16	2	7	4	6	2	2	7	14			**60**
		(26.7%)	*(3.2%)*	*(11.7%)*	*(7%)*	*(10%)*	*(3.2%)*	*(3.2%)*	*(11.7%)*	*(23.3%)*			*100%*
Ashford	227	9	2	6	14	11	0	8	6	7			**63**
		(14.3%)	*(3.2%)*	*(9.5%)*	*(22.2%)*	*(17.5%)*	*(0%)*	*(12.7%)*	*(9.5%)*	*(11.1%)*			*100%*
Maidstone	248	5	1	0	6	30	2	25	4	4			**77**
		(6.4%)	*(1.3%)*	*(0%)*	*(7.8%)*	*(39%)*	*(2.6%)*	*(32.5%)*	*(5.2%)*	*(5.2%)*			*100%*
Tunbridge Wells	273	1	2	0	4	31	4	31	6	6	1		**86**
		(1.1%)	*(2.4%)*	*(0%)*	*(4.7%)*	*(36%)*	*(4.7%)*	*(36%)*	*(7%)*	*(7%)*	*(1.1%)*		*100%*
Tonbridge and Malling	281	5	0	4	0	4		34	2	4			**53**
		(9.4%)	*(0%)*	*(7.6%)*	*(0%)*	*(7.6%)*		*(64.1%)*	*(3.7%)*	*(7.6%)*			*100%*
Sevenoaks	295	7	0	1	4	1		25	2	3			**43**
		(16.3%)	*(0%)*	*(2.3%)*	*(9.3%)*	*(2.3%)*		*(58.1%)*	*(4.7%)*	*(7%)*			*100%*
Total		**99**	**9**	**39**	**60**	**199**	**35**	**182**	**61**	**96**	**6**	**1**	**787**
Percentage of all referrals received in Q20 (%)		*12.6*	*1.1*	*5.0*	*7.6*	*25.3*	*4.4*	*23.1*	*7.8*	*12.2*	*0.8*	*0.1*	
Direction of Travel (as compared with Q19)		↓	↓	↑	↓	↑	↓	↑	↓	↓	↓	↓	
		(-1.6%)	*(-0.1%)*	*(+2.4%)*	*(-3.3%)*	*(+3.6%)*	*(-0.4%)*	*(+1.2%)*	*(-1.1%)*	*(-0.1%)*	*(-0.2%)*	*(-0.8%)*	

APPENDIX 4 Analysis of those allocated to a floating support service from the central waiting list in quarter 20

Table 4.1 Number of allocations made from the central waiting list in quarter 20

District or Borough	IMD Rank	Qtr 15 Oct - Dec 06	Qtr 16 Jan – Mar 07	Qtr 17 Apr – Jun 07	Qtr 18 Jul – Sep 07	Qtr 19 Oct – Dec 07	Qtr 20 Jan – Mar 08	Percentage of all allocations made in Q20	Direction of travel*	
Thanet	65	26	39	64	61	57	60	9%	↑	*+5%*
Swale	116	26	42	31	64	37	55	8.2%	↑	*+49%*
Shepway	123	33	35	49	89	51	65	9.8%	↑	*+27%*
Gravesham	142	13	23	8	52	18	58	8.8%	↑	*+222%*
Dover	153	17	31	13	51	33	81	12.2%	↑	*+145%*
Dartford	186	12	5	11	27	19	21	3.1%	↑	*+10%*
Canterbury	198	19	31	12	57	24	41	6.1%	↑	*+71%*
Ashford	227	17	23	18	49	28	43	6.4%	↑	*+54%*
Maidstone	248	12	27	21	80	36	94	14.2%	↑	*+161%*
Tunbridge Wells	273	25	25	29	58	22	53	7.9%	↑	*+141%*
Tonbridge and Malling	281	17	34	115	50	36	51	7.6%	↑	*+42%*
Sevenoaks	295	4	16	50	56	32	45	6.7%	↑	*+41%*
TOTAL		**221**	**331**	**422**	**694**	**393**	**667**	**100%**		

* Percentage increase in the number of allocations in the same district/borough in Q19

APPENDIX 4 Analysis of those allocated to a floating support service from the central waiting list in quarter 20

Table 4.2 Allocations made from the central waiting list during quarter 20 by primary client group

District or Borough	IMD rank	Allocated during Q20	Complex Needs	Domestic Abuse	Ex Offender	Family with Support Needs	Homeless Family with Support Needs	Learning Disability	Mental Health	Older People with Support Needs	People with HIV/Aids	Physical/Sensory Disability	Refugee	Single Homeless with Support Needs	Substance Misuse	Teenage Parent	Young Person at Risk	Young Person Leaving Care	Not Given	Total	*As percentage of all allocated to a service during Q20*
Thanet	65	60	2	10	16	4		1	3	2		4		4	3	3	6	2		**60**	*9.0%*
Swale	116	55	11	2	4	5		7	7	4		4		3	1	5		2		**55**	*8.2%*
Shepway	123	65	3	3	4	10		3	8	11		3		5	2	12	1			**65**	*9.7%*
Gravesham	142	58	7	6		2	1	2	13	2		3		13	3	4	1	1		**58**	*3.2%*
Dover	153	81	13	8		10		8	21			4		4	4	4	5			**81**	*12.1%*
Dartford	186	21	5	2		2		3	4	2				2	1					**21**	*3.1%*
Canterbury	198	41	4	1	2	2		4	11	11		3				2		1		**41**	*6.1%*
Ashford	227	43	5	4	3	8		2	8	3				6			3	1		**43**	*6.4%*
Maidstone	248	94	10	10		15	2	5	19	4		1	1	12	2	6	6	1		**94**	*14.1%*
Tunbridge Wells	273	53	4	4		2	1	5	12	2		2		8	9		3	1		**53**	*7.9%*
Tonbridge and Malling	281	51	11	1	1	7		3	13	1		2		8	2		2			**51**	*7.6%*
Sevenoaks	295	45	5	5		2	1	5	15	2		2			5	1	1	1		**45**	*6.7%*
Total		**667**	**80**	**56**	**30**	**69**	**5**	**48**	**134**	**44**	**0**	**28**	**1**	**65**	**32**	**37**	**28**	**10**	**0**	**667**	**100%**
Percentage of all allocated to a service in Quarter 20		*100%*	*12%*	*8.4%*	*4.5%*	*10.3%*	*0.7%*	*7.2%*	*20.1%*	*6.6%*	*0*	*4.2%*	*0.1%*	*9.7%*	*4.8%*	*5.5%*	*4.2%*	*1.5%*	*0*		

APPENDIX 5 Analysis of cases closed during quarter 20

Table 5.1 All cases closed during quarter 20 by primary client group

District or Borough	IMD rank	Closed during Q20	Complex Needs	Domestic Abuse	Ex Offender	Family with Support Needs	Homeless Family with Support Needs	Learning Disability	Mental Health	Older People with Support Needs	People with HIV/Aids	Physical/Sensory Disability	Refugee	Single Homeless with Support Needs	Substance Misuse	Teenage Parent	Young Person at Risk	Young Person Leaving Care	Not Given	Total	*As percentage of all closed during Q20*
Thanet	65	24	1	3	7			1	3	2		1		2	1	2	1			**24**	*8.3%*
Swale	116	32	5	1	1	5		3	1	1		3		2	1	8		1		**32**	*11.1%*
Shepway	123	34	1	3	3	3			4	11				1	1	4			3	**34**	*11.8%*
Gravesham	142	18		3		3		1	4	1		1		4	1					**18**	*6.2%*
Dover	153	25	4	1	1	2		3	5	1		4		1		1	2			**25**	*8.7%*
Dartford	186	16		2	1	3			2	4					2	1	1			**16**	*5.5%*
Canterbury	198	8		1					4	2		1								**8**	*2.8%*
Ashford	227	25		3	2	6		2	2			2		2		1	4	1		**25**	*8.7%*
Maidstone	248	30	3	3	2	2	1	2	4	1		2		4	2	2	2			**30**	*10.4%*
Tunbridge Wells	273	25	2			1		4	5	1		1		5	5		1			**25**	*8.7%*
Tonbridge and Malling	281	20	15	1		2		1	1	1		2		4			1		2	**20**	*6.9%*
Sevenoaks	295	32	6	6	1	1		2	9	1		3		1	1			1		**32**	*11.1%*
Total		**289**	**27**	**27**	**18**	**28**	**1**	**19**	**44**	**26**	**0**	**20**		**26**	**14**	**19**	**12**	**3**	**5**	**289**	***100%***
Percentage of all closed in Quarter 20		*100%*	*9.3%*	*9.3%*	*6.2%*	*9.7%*	*.3%*	*6.6%*	*15.2%*	*9%*		*6.9%*		*9%*	*4.8%*	*6.6%*	*4.2%*	*1%*	*1.7%*		

APPENDIX 6 Analysis of all those on the central list waiting to receive a service at the close of quarter 20

Table 6.1 Analysis of all those waiting for a service

District or Borough	IMD Rank	Qtr 15 Oct - Dec 06	Qtr 16 Jan – Mar 07	Qtr 17 Apr – Jun 07	Qtr 18 Jul – Sep 07	Qtr 19 Oct – Dec 07	Qtr 20 Jan – Mar 08	Percentage of all waiting at close of Q20	Direction of travel*	
Thanet	65	44	81	64	70	87	83	16.1	↓	*-5%*
Swale	116	28	12	31	39	51	49	9.5	↓	*-4%*
Shepway	123	30	54	49	43	56	47	9.1	↓	*-16%*
Gravesham	142	13	6	8	5	23	23	4.5		
Dover	153	39	39	13	19	65	40	7.8	↓	*-38%*
Dartford	186	6	5	11	6	17	14	2.7	↓	*-18%*
Canterbury	198	28	11	12	5	25	38	7.4	↑	*+52%*
Ashford	227	33	24	18	48	70	55	10.7	↓	*-26%*
Maidstone	248	23	38	21	19	35	30	5.8	↓	*-14%*
Tunbridge Wells	273	26	46	29	22	57	72	14	↑	*+26%*
Tonbridge and Malling	281	58	125	115	60	56	35	6.8	↓	*-38%*
Sevenoaks	295	22	45	50	5	46	29	5.6	↓	*-37%*
TOTAL		**350**	**486**	**422**	**346**	**588**	**515**	**100%**		

APPENDIX 6 Analysis of all those on the central list waiting to receive a service at the close of quarter 20

Table 6.2 Analysis of all those waiting by primary client group

District or Borough	IMD rank	Waiting at Q20 Close	Complex Needs	Domestic Abuse	Ex Offender	Family with Support Needs	Homeless Family with Support Needs	Learning Disability	Mental Health	Older People with Support Needs	People with HIV/Aids	Physical/Sensory Disability	Refugee	Single Homeless with Support Needs	Substance Misuse	Teenage Parent	Young Person at Risk	Young Person Leaving Care	Not Given	Total	*As percentage of all waiting at Q20 close*
Thanet	65	83	6	13		12	2	7	22	4		3		1	5	5	1	2		**83**	*16.1%*
Swale	116	49	5	3		8		7	8	1		8			4	2	2	1		**49**	*9.5%*
Shepway	123	47	2	6		4	1	6	8			8		5	3	4				**47**	*9.1%*
Gravesham	142	23		6	1	1	2	3	4			1		2	2			1		**23**	*1.3%*
Dover	153	40	5	9		1		5	5	2		1		3	5	2	2			**40**	*7.8%*
Dartford	186	14	1	4		1		2	3			2				1				**14**	*2.7%*
Canterbury	198	38	4	2		3		10	5	2		3	1	1	4	1	1	1		**38**	*7.4%*
Ashford	227	55	8	5		12		4	12			1		4	1	6	2			**55**	*10.7%*
Maidstone	248	30	3	3		2	2		5			3		6	4	1		1		**30**	*5.8%*
Tunbridge Wells	273	72	3	3	5	7		9	5	3		10	1	12	4	5	5			**72**	*14.0%*
Tonbridge and Malling	281	35	8	3		8		6	3			2		2	1	1	1			**35**	*6.8%*
Sevenoaks	295	29	6	2				2	9			4		1	4			1		**29**	*5.6%*
Total		**515**	**51**	**59**	**6**	**59**	**7**	**61**	**89**	**12**	**0**	**46**	**2**	**37**	**37**	**28**	**14**	**7**	**0**	**515**	***100%***
Percentage of all allocated to a service in Quarter 20		*100%*	*9.9%*	*11.5%*	*1.2%*	*11.5%*	*1.4%*	*11.8%*	*17.8%*	*2.3%*	*0*	*8.9%*	*0.4%*	*7.2%*	*7.2%*	*5.4%*	*2.7%*	*1.4%*	*0*		

APPENDIX 7 Analysis of the length of wait for all band A referrals

Table 7.1 Analysis of band A waiting times by district/borough

District or Borough	IMD rank	Currently Waiting	Less than 1 week	Up to 1 month	Up to 2 months	Up to 3 months	Up to 6 months	Up to 9 months	Percentage of All A band waiting
Thanet	65	68	5	16	26	10	11	0	**21.6%**
Swale	116	22	2	10	2	6	2	0	**7.0%**
Shepway	123	31	3	10	11	7	0		**9.8%**
Gravesham	142	24	4	14	4	2	0		**7.6%**
Dover	153	16	1	9	4	1	1		**5.1%**
Dartford	186	7		2	2	2	0	1	**2.2%**
Canterbury	198	18	1	8	4	3	1	1	**5.7%**
Ashford	227	39	3	14	7	9	6		**12.4%**
Maidstone	248	13	2	6	2	2	1		**4.1%**
Tunbridge Wells	273	46	5	20	8	10	2	1	**14.6%**
Tonbridge and Malling	281	18	1	7	5	3	2		**5.7%**
Sevenoaks	295	13	2	6	4	1	0		**4.1%**
Total		**315**	**29**	**122**	**79**	**56**	**26**	**3**	**100%**

APPENDIX 7 Analysis of the length of wait for all band A referrals cont'd

Table 7.2 Length of wait for all band A referrals by primary client group

Primary Client Group	Currently Waiting	Less than 1 week	Up to 1 month	Up to 2 months	Up to 3 months	Up to 6 months	Up to 9 months	Percentage of All A band waiting
Complex Needs	25	4	10	7	2	2	0	**7.9%**
Domestic Abuse	58	6	20	19	11	2	0	**18.4%**
Ex Offender	6	1	4	1	0	0		**1.9%**
Family with Support Needs	39	4	17	5	9	4		**12.4%**
Homeless Family with Support Needs	4	0	2	0	1	1		**1.3%**
Learning Disability	24	1	7	5	8	3	0	**7.6%**
Mental Health	51	3	21	14	4	8	1	**16.2%**
Older People with Support Needs	3	0	1	0	0	2		**1.0%**
People with HIV/Aids	0	0	0	0	0	0		**0.0**
Physical/Sensory Disabilities	15	1	6	4	3	1	0	**4.8%**
Refugee	2	0	1	1	0	0		**0.6%**
Single Homeless with Support Needs	27	3	10	6	5	1	2	**8.6%**
Substance Misuse	25	4	8	7	5	1		**7.9%**
Teenage Parent	22	2	8	5	7	0		**7.0%**
Young Person at Risk	10		4	4	1	1		**3.2%**
Young Person Leaving Care	4	0	3	1	0	0		**1.3%**
Total	**315**	**29**	**122**	**79**	**56**	**26**	**3**	**100%**

APPENDIX 8 Analysis of SP08 project progress

Table 8.1 Status of SP08 referrals at close of quarter 20

Primary Client Group	No. referrals extracted from central waiting List	Status at close of quarter 20		
		Waiting	Allocated	Closed
Complex Needs	**27**	11	16	
Domestic Abuse	**11**	10	1	
Ex Offender	**8**	1	7	
Family with Support Needs	**24**	7	17	
Homeless Family with Support Needs				
Learning Disability	**29**	10	16	3
Mental Health	**60**	35	23	2
Older People with Support Needs	**15**	5	9	1
People with HIV/Aids				
Physical/Sensory Disabilities	**21**	7	14	
Refugee	**1**	1		
Single Homeless with Support Needs	**11**	1	10	
Substance Misuse	**15**	1	14	
Teenage Parent	**17**	4	13	
Young Person at Risk	**8**		7	1
Young Person Leaving Care	**2**		2	
Total	**249**	**93**	**149**	**7**